

# Instructions for looking up your AlloSure<sup>®</sup> score and other test results in the AlloCare<sup>®</sup> app



Ebert M Kidney transplant recipient

## Set-up

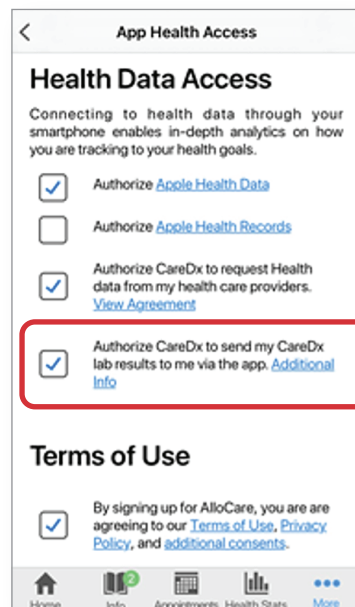
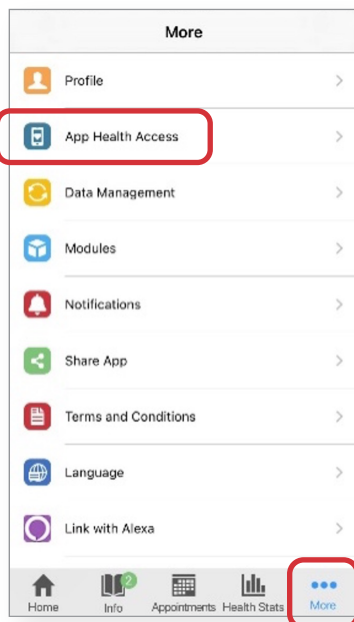
- 1 Download the AlloCare<sup>®</sup> app from the Apple App Store or from the Google Play Store.
- 2 During set up, be sure to check **“Authorize CareDx to send my CareDx lab results to me via the app”**. It will take up to 24 hours for lab results to sync in your AlloCare app.

## Important notes:

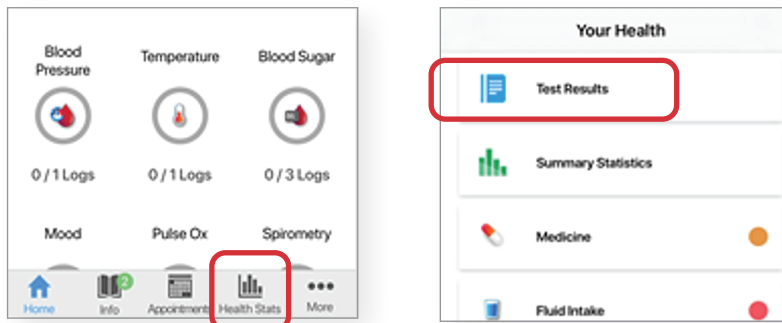
- CareDx<sup>®</sup> test results are typically synced in the AlloCare app within 24 hours of creating an AlloCare account. If you just set up your AlloCare account, you will not see your results right away.
- Lab results may take 3-10 days from the time of blood draw to show up in the AlloCare app.

## Checking your lab results

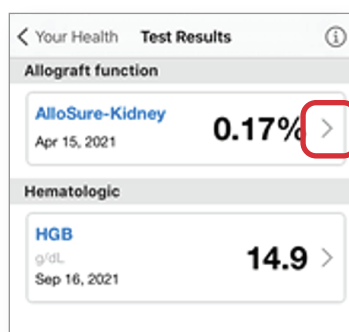
- 1 Make sure you have given authorization to receive results through the app
  - Select **“More”**
  - Click on **“App Health Access”**
  - **“Authorize CareDx to send my CareDx lab results to me via the app”** should be checked. Note that it takes up to 24 hours for the results to appear in the app after you have checked this box.



- 2 Select “**Health Stats**” at the bottom of your screen
- 3 Click on “**Test Results**”



- 4 To view past results, tap on the small arrow to the right of the result



## Don't see your latest results?

If you had your blood draw more than 10 days ago, your AlloCare account has been active for more than 24 hours and you still don't see your results, try manually syncing the data by doing the following:

- 1 Select “**More**”
- 2 Click on “**Data Management**”
- 3 Select “**Sync Data**”

